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 [R. Mark Koan, Kelly Caye, Steven K. Brawn](#)
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Managing operating systems and campus-supported software can be a daunting challenge and universities handle these challenges by using disk imaging software to create and to some or all of their computers. ASU West ...

Keywords: Symantec Ghost, ghost, ghosting, image deployment, imaging, software configuration management

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 [Michael Richichi, Paul Coen](#)
[October 2001 SIGUCCS '01: Proceedings of the 29th annual ACM SIGUCCS conference on](#)
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Drew has been providing computers to students since 1984. Many universities have ubiquitous computing programs where students receive a laptop computer as part of their educational package to reduce the dependence on and management issues ...

Keywords: LDAP, ZENworks, directory services, eDirectory, laptop programs, management, computing

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